

# Service Integration and Management (SIAM®) Foundation

Kód kurzu: H6LQ8S

The SIAM Foundation course improves a candidate's knowledge and understanding of the terminology and the core principles of the SIAM framework. This course covers a variety of subjects including the potential benefits, challenges and risks of implementing SIAM. This course is based on the SIAM Foundation Body of Knowledge (BoK), second edition, by Scopism.

Pobočka	Dní	Katalógová cena	ITB
Praha	2	18 800 Kč	0
Brno	2	18 800 Kč	0

Všetky ceny sú uvedené bez DPH.

## Termíny kurzu

Dátum	Dní	Cena kurzu	Typ výučby	Jazyk výučby	Lokalita
08.06.2026	2	18 800 Kč	Prezenčný	EN	HEWLETT-PACKARD
08.06.2026	2	18 800 Kč	Online	EN	HEWLETT-PACKARD - Online
🔧 20.07.2026	2	18 800 Kč	Online	EN	HEWLETT-PACKARD - Online
16.11.2026	2	18 800 Kč	Online	EN	HEWLETT-PACKARD - Online

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## Pre koho je kurz určený

This course and certification targets the needs of professionals worldwide who have an interest in the practices of Service Integration and Management or who want to implement this methodology in an organization, and in particular, professionals who are already working with IT Service Management processes.

**It is also intended for providers that want to implement and manage Service Integration and Management models.**

## Specific roles that may be interested:

- Chief Strategy Officers (CSOs)
- Chief Information Officers (CIOs)
- Chief Technical Officers (CTOs)
- Service managers
- Service provider portfolio strategists/leads
- Managers (e.g. process managers, project managers, change managers, service level managers, business relationship managers, program managers and supplier managers)
- Service architects
- Process architects
- Business change practitioners
- Organizational change practitioners

## Čo Vás naučíme

After completing this course, the participant will have knowledge of, and be able to understand:

- SIAM terminology and the core principles
- SIAM benefits
- The challenges and risks of implementing SIAM
- SIAM implementation structures

**GOPAS Praha**  
Na Strži 2097/63  
140 00 Praha 4 - Krč  
Tel.: +420 226 201 390  
[info@gopas.cz](mailto:info@gopas.cz)

**GOPAS Brno**  
Nové sady 996/25  
602 00 Brno  
Tel.: +420 530 513 590  
[info@gopas.cz](mailto:info@gopas.cz)

**GOPAS Bratislava**  
Dr. Vladimíra Clementisa 10  
Bratislava, 821 02  
Tel.: +421 902 903 132  
[info@gopas.sk](mailto:info@gopas.sk)



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- SIAM governance, tooling and data considerations
- Common processes used in a SIAM ecosystem

## Osnova kurzu

- Module 1: Introduction to Service Integration and Management (SIAM)
- Module 2: SIAM Implementation Roadmap
- Module 3: SIAM Structures
- Module 4: SIAM and Other Practices
- Module 5: SIAM Roles and Responsibilities
- Module 6: SIAM Foundation Practices and Processes
- Module 7: SIAM Foundation Cultural Considerations
- Module 8: SIAM Foundation Challenges and Risks

### GOPAS Praha

Na Strži 2097/63  
140 00 Praha 4 - Krč  
Tel.: +420 226 201 390  
[info@gopas.cz](mailto:info@gopas.cz)

### GOPAS Brno

Nové sady 996/25  
602 00 Brno  
Tel.: +420 530 513 590  
[info@gopas.cz](mailto:info@gopas.cz)

### GOPAS Bratislava

Dr. Vladimíra Clementisa 10  
Bratislava, 821 02  
Tel.: +421 902 903 132  
[info@gopas.sk](mailto:info@gopas.sk)



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