# Workspace ONE: Configure and Manage

Kód kurzu: VMWWONEDM

Delivered by an Omnissa Certified Instructor, the Workspace ONE: Configure and manage course equips IT professionals with the skills to deploy, manage, and secure devices, applications, and useraccess using Workspace ONE UEM across multiple platforms. Through a combination of hands-on labs, simulations, and interactive lectures, you will configure and manage the endpoint life cycle.

## Pre koho je kurz určený

Intermediate to advanced practitioners that design, deploy, manage, optimize, troubleshoot, and secure the Digital Workspace.

## Čo Vás naučíme

By the end of this session, attendees should be able to:

- Understand the course scope, structure, and role-based outcomes for Workspace ONE configuration and management.
- Describe the Workspace ONE platform, architecture, and core services.
- Navigate and configure core settings in the Workspace ONE UEM Console.
- Manage users, groups, and organizational structures in Workspace ONE UEM.
- Integrate Workspace ONE UEM with key enterprise services and systems.
- Configure and manage secure device enrollment methods.
- Create and enforce device compliance and management policies.
- Monitor and manage devices throughout their lifecycle.
- Deploy and manage applications across supported platforms.
- Configure secure mobile email and content access.
- Provide remote support and troubleshooting for managed devices.
- Apply Workspace ONE security features to protect devices and data.
- Configure secure access and authentication using Omnissa Access.
- Automate administrative tasks using Workspace ONE workflows.
- Use analytics and reports to monitor environment health.

## Požadované vstupné znalosti

Recommended:

- Understand fundamental Networking / Storage and Infrastructure concepts
- A working knowledge of Workspace ONE
- A background in End-User Computing

## Osnova kurzu

1 Course introduction

- Introductions and course logistics
- Course objectives

2 Understanding Workspace ONE

- What is Workspace ONE?
- Workspace ONE components and architecture
- Workspace ONE Intelligent Hub &Hub Services

3 Console navigation and settings

- Navigating the Workspace ONE UEM console
- Configuring system settings and customization

4 User and group management

GOPAS Praha
Na Strži 2097/63
140 00 Praha 4 - Krč
Tel.: +420 226 201 390
info@gopas.cz

GOPAS Brno
Nové sady 996/25
602 00 Brno
Tel.: +420 530 513 590
info@gopas.cz

GOPAS Bratislava
Dr. Vladimíra Clementisa 10
Bratislava, 821 02
Tel.: +421 902 903 132
info@gopas.sk

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- User types and roles
- Organization groups
- Groups

5 Enterprise integrations
- Directory Services and ACC
- Certificate Authorities
- Dynamic Environment Manager
- Additional integrations
- Network considerations

6 Device enrollment
- Device enrollment overview
- Intelligent Hub enrollment
- Windows Desktop and Server enrollment
- Windows Multiuser
- Automated Device Enrollment for Apple devices
- Linux web enrollment
- Enrolling Google Endpoints

7 Policies
- Introduction to profiles and baselines
- Profiles
- Baselines
- Compliance policies

8 Device Management
- Device Details walkthrough
- Critical device actions
- Scripts, sensors, and tags
- Platform updates

9 Applications
- Applications Overview
- Public Applications
- Internal Applications
- Purchased Applications
- App Volume Integrations

10 Mobile email and content management
- Deploying Managed Email Settings
- PowerShell Integration
- Workspace ONE Secure Email Gateway
- Gmail integration
- Email compliance and Email Notification Service
- Content management

11 Remote support
- Workspace ONE Assist
- Workspace ONE ITSM Connector
- Intel vPro® integration
- Remote log collection and troubleshooting

12 Security
- Zero trust

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- Identity and authentication
- Vulnerability Defense
- Mobile Threat Defense
- Workspace ONE Tunnel
- Security integrations

13 Omnissa Access

- Introduction to Omnissa Access
- User management
- App/resource catalog
- Authentication and policies
- Reporting and logs

14 Automating workflows

- Freestyle Orchestrator
- Creating workflows in Workspace ONE UEM
- Creating workflows in Omnissa Intelligence
- Workspace ONE APIs

15 Analytics and reporting

- Dashboards and reporting in UEM
- Omnissa Intelligence
- Experience Management

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